

Visitor guidelines

To ensure the safety of our exhibits and our visitors, we ask you to please observe the following guidelines:

- 1. You are allowed to carry bags, rucksacks and umbrellas in the exhibitions rooms. You are not permitted to take prams and buggies into the KIBALA Children's Railway Land area. Space for these is provided in the vestibule.**
- 2. Non-flash photography for personal use is allowed.**
- 3. Smoking is prohibited in the whole building, as is the use of naked flames (including candles, sparklers and indoor fireworks) and gas-filled balloons.**
- 4. You are not permitted to take food, ice creams or drinks into the collections and exhibition rooms. Exception: in the KIBALA area there is an eating room for visitors and their children.**
- 5. The items on display are to be handled with care and not damaged. Parents and teachers are asked to supervise children in the proper manner. Adults (parents/teachers) accompanying children are responsible for their supervision at all times.**
- 6. The lifts may only be used by adults or by children accompanied by adults.**
- 7. Bringing animals into the building is not permitted (with the exception of guide dogs).**
- 8. Scooters, bicycles, Segways, inline skates, skateboards and roller skates are not allowed in the building.**
- 9. You are requested to please follow any instructions our staff may issue.**